



http://www.elsevier.com/locate/jiph

Public awareness and practical knowledge regarding Hepatitis A, B, and C: A two-country survey

Rik Crutzen^{a,*}, Anja S. Göritz^b

^a CAPHRI, Maastricht University, The Netherlands ^b Department of Work and Organizational Psychology, University of Freiburg, Germany

Received 1 August 2011; received in revised form 1 December 2011; accepted 23 December 2011

KEYWORDS Hepatitis; Public awareness; Public knowledge

Summary

Aim: To assess the level of public awareness and practical knowledge regarding Hepatitis A, B, and C in two low-endemic countries (Germany and The Netherlands). *Methods*: Two large-scale surveys (*N* = 1989 and 668). *Results*: Although public awareness was high, practical knowledge regarding differences in the mode of transmission, consequences, and prevention was very low in both countries, especially among those with a lower level of education. *Conclusion*: Future public health initiatives are warranted to increase knowledge as a first step to empower people, especially those with a lower level of education. © 2012 King Saud Bin Abdulaziz University for Health Sciences. Published by Elsevier Ltd. All rights reserved.

Introduction

Hepatitis A, B, and C virus (HAV, HBV, HCV) infections have similarities, but they differ in their mode of transmission, consequences, and prevention. HAV can be transmitted through oral-fecal contact, for example, but this is not the case for HBV and HCV. Previous studies focusing on specific target groups, such as immigrants from high- or mediumendemic countries, demonstrated low levels of knowledge [1,2]. A population-based survey regarding HBV in Hong Kong (a high-endemic area) also revealed low levels of knowledge [3]. The current study focuses on public knowledge within lowendemic countries. Although the endemic status in these countries is classified as low, it is essential that people have the necessary knowledge, because it is a prerequisite for performing pertinent behaviors (e.g., vaccination, hygiene measures). Furthermore, people may need to decide whether others (e.g., their children) should be vaccinated. Therefore, the aim of the current study is to assess

1876-0341/\$ - see front matter © 2012 King Saud Bin Abdulaziz University for Health Sciences. Published by Elsevier Ltd. All rights reserved. doi:10.1016/j.jiph.2011.12.001

^{*} Corresponding author at: Department of Health Promotion, Maastricht University, CAPHRI, P.O. Box 616, 6200 MD Maastricht, The Netherlands. Tel.: +31 43 3882828; fax: +31 43 3671032.

E-mail address: Rik.Crutzen@maastrichtuniversity.nl (R. Crutzen).

URL: http://www.crutzen.net (R. Crutzen).

the level of public knowledge regarding HAV, HBV and HCV in two low-endemic countries (Germany and The Netherlands).

To this end, E.M. Rogers' distinction between 'awareness knowledge' and 'how-to knowledge' is employed in this study. Awareness knowledge refers to the knowledge that something exists, whereas how-to knowledge refers to the practical knowledge of how something is done (and is therefore simply referred to as practical knowledge in this study). This distinction has proven valuable for public knowledge regarding multifactorial diseases [4].

Moreover, this study considers the level of education. This consideration is based on the knowledge gap theory, which states that the increasing amount of information in a society is not evenly acquired by each of the members of the society. People with a higher educational level tend to have a better ability to acquire information and are more concerned about a possible lack of knowledge [5].

Methods

Two large-scale surveys were conducted during Spring 2011.

Participants

Survey I – Germany: Data were collected through the German online Wiso-Panel. This online resource includes demographically heterogenous participants from all walks of life. A sample of 9154 people was invited by e-mail to participate in a survey. This sample was not necessarily representative of the German population because a wide range of recruitment methods, both probabilistic and nonprobabilistic (e.g., newsletters, word-of-mouth, search engines), were used. Of those invited, 2367 participants began the survey (25.9%), and 1989 completed it (84.0%). The average age was 40 years (SD = 14), and 60.5% of the participants were women.

Survey II – The Netherlands: The data were collected through an online panel owned by a Dutch Internet research agency. From this panel, a stratified sample of 1044 people representative of the Dutch population was invited by e-mail to participate in this survey. Of those invited, 668 began and completed the survey (64.0%). The average age was 49 years (SD = 16), and 49.7% of the participants were women.

Measures

The same measures were used in both surveys. The measures were back translated, and two native

speakers confirmed the translation accuracy independently.

Awareness knowledge: Five 'yes/no' items assessed awareness of similarities and differences regarding HAV, HBV, and HCV.

Practical knowledge: Fifteen 'true/false' items assessed practical knowledge. Five items were related to each of the three types of virus infections. Three of these five items were related to transmission and consequences, and two were related to prevention. The scale was balanced: seven items were 'true' and eight items were 'false'. In Survey II, a 'don't know' option was added to prevent participants from randomly guessing the answer, thereby inflating the percentage of correct answers. The content of all items was based on information from the Dutch National Hepatitis Centre.

Analyses

Multivariate analyses were conducted to assess the association between the level of education and knowledge scores, using sum scores of the number of correct answers. Knowledge scores were divided into knowledge regarding HAV, HBV, HCV, transmission and consequences, and prevention.

Results and discussion

Table 1 shows that although public awareness was high, practical knowledge was very low in both countries (i.e., just above 50% correct). These data show that people are aware of the existence of similarities and differences regarding HAV, HBV, and HCV, but they know less about the transmission, consequences and prevention of these infections. Although it may appear that practical knowledge was higher in the first survey, this apparent difference is the result of the addition of a 'don't know' option to the second survey. The first item ("Hepatitis A can be spread through food"), for example, was correctly answered by 51.3% of the respondents in the first survey but only 30.4% in the second survey. In the second survey, however, 45.8% chose the 'don't know' option. Assuming that half of those choosing 'don't know' would have guessed the answer correctly, an outcome corresponding to chance level, the results appear comparable across both surveys. Correct answers about sexual intercourse as a mode of transmission for Hepatitis B were given by 63.0% of participants in the first survey and 77.6% in the second survey. The higher proportion of correct responses

I	Awareness	Practical	HAV	HBC	HCV	Transmission and consequences	Prevention				
	0—5	0—15	0—5	0—5	0—5	0-9	0—6				
	M (SD)	M (SD)	M (SD)	M (SD)	M (SD)	M (SD)	M (SD)				
989	4.0 (1.3)	8.5 (2.4)	2.8 (1.1)	3.2 (1.1)	2.5 (1.2)	4.8 (1.6)	3.7 (1.3)				
	F=3.9	F=7.9	F=7.8	F=2.5	F = 4.3	F=7.9	F=3.9				
	p = .002	p < .001	p < .001	<i>p</i> = .03	<i>p</i> = .001	p < .001	p = .002				
	$\eta^2 = .010$	$\eta^2 = .020$	$\eta^2 = .019$	$\eta^2 = .006$	$\eta^2 = .011$	$\eta^2 = .020$	$\eta^2 = .010$				
2 (0.6%)											
06 (10.4%)	3.8 (1.4)	7.8 (2.3)	2.5 (1.1)	3.0 (1.1)	2.3 (1.2)	4.3 (1.6)	3.4 (1.3)				
71 (28.7%)	4.1 (1.2)	8.3 (2.2)	2.8 (1.1)	3.1 (1.0)	2.4 (1.2)	4.6 (1.5)	3.7 (1.2)				
56 (22.9%)	4.0 (1.3)	8.7 (2.3)	2.9 (1.0)	3.2 (1.1)	2.5 (1.2)	4.9 (1.5)	3.8 (1.2)				
78 (34.1%)	4.0 (1.3)	8.6 (2.5)	2.9 (1.1)	3.2 (1.1)	2.5 (1.2)	4.9 (1.6)	3.7 (1.4)				
6 (3.3%)	4.1 (1.2)	9.2 (3.0)	3.3 (1.1)	3.2 (1.3)	2.7 (1.4)	5.3 (1.9)	3.9 (1.4)				
68	3.1 (1.5)	5.2 (3.2)	1.9 (1.3)	2.1 (1.4)	1.2 (1.3)	2.9 (2.0)	2.3 (1.5)				
	F=12.2	<i>F</i> = 10.8	F=12.8	F=4.6	F=5.1	F = 10.6	F=7.2				
	p < .001	p < .001	p < .001	<i>p</i> = .01	<i>p</i> = .006	p < .001	<i>p</i> = .001				
	$\eta^2 = .035$	$\eta^2 = .032$	$\eta^2 = .037$	$\eta^2 = .014$	$\eta^2 = .015$	$\eta^2 = .031$	$\eta^2 = .021$				
37 (35 5%)	2 9 (1 5)	46(29)	16(12)	20(14)	1 0 (1 2)	2 6 (1 8)	20(14)				
55 (38.2%)	2.9(1.5)	53(2.7)	1.0(1.2) 1.9(1.3)	2.0(1.7) 2 1 (1 5)	1.0(1.2) 1 2 (1 4)	2.0(1.0)	2.0(1.7)				
76 (26.3%)	3.5 (1.3)	6.1 (3.2)	2.2 (1.2)	2.4 (1.4)	1.5 (1.5)	3.5 (2.1)	2.6 (1.4)				
	2 (0.6%) 06 (10.4%) 71 (28.7%) 56 (22.9%) 78 (34.1%) 56 (3.3%) 58 87 (35.5%) 55 (38.2%) 76 (26.3%)	Awareness $0-5$ M (SD) 989 4.0 (1.3) $F = 3.9$ $p = .002$ $\eta^2 = .010$ 2 (0.6%) 96 (10.4%) 3.8 (1.4) 71 (28.7%) 4.1 (1.2) 56 (22.9%) 4.0 (1.3) 78 (34.1%) 4.0 (1.3) 5 (3.3%) 4.1 (1.2) 56 58 3.1 (1.5) $F = 12.2$ $p < .001$ $\eta^2 = .035$ 87 (35.5%) 2.9 (1.5) 55 (38.2%) 2.9 (1.5) 76 (26.3%) 3.5 (1.3)	AwarenessPractical $0-5$ $0-15$ M (SD) M (SD) 989 4.0 (1.3) 8.5 (2.4) $F=3.9$ $F=7.9$ $p=.002$ $p < .001$ $\eta^2 = .010$ $\eta^2 = .020$ 2 (0.6%) 06 (10.4%) 3.8 (1.4) 7.8 (2.3) 71 (28.7%) 4.1 (1.2) 8.3 (2.2) 56 (22.9%) 4.0 (1.3) 8.7 (2.3) 78 (34.1%) 4.0 (1.3) 8.6 (2.5) 5 (3.3%) 4.1 (1.2) 9.2 (3.0) 58 3.1 (1.5) 5.2 (3.2) $F=12.2$ $F=10.8$ $p < .001$ $p < .001$ $\eta^2 = .035$ $\eta^2 = .032$ 87 (35.5%) 2.9 (1.5) 4.6 (2.9) 55 (38.2%) 2.9 (1.5) 5.3 (3.3) 76 (26.3%) 3.5 (1.3) 6.1 (3.2)	AwarenessPracticalHAV $0-5$ $0-15$ $0-5$ M (SD) M (SD) M (SD) 289 4.0 (1.3) 8.5 (2.4) 2.8 (1.1) $F=3.9$ $F=7.9$ $F=7.8$ $p=.002$ $p < .001$ $p < .001$ $\eta^2 = .010$ $\eta^2 = .020$ $\eta^2 = .019$ 2 (0.6%) 06 (10.4%) 3.8 (1.4) 7.8 (2.3) 2.5 (1.1) 71 (28.7%) 4.1 (1.2) 8.3 (2.2) 2.8 (1.1) 56 (22.9%) 4.0 (1.3) 8.7 (2.3) 2.9 (1.0) 78 (34.1%) 4.0 (1.3) 8.6 (2.5) 2.9 (1.1) 56 (33.3%) 4.1 (1.2) 9.2 (3.0) 3.3 (1.1) 58 3.1 (1.5) 5.2 (3.2) 1.9 (1.3) $F=12.2$ $F=10.8$ $F=12.8$ $p < .001$ $p < .001$ $p < .001$ $\eta^2 = .035$ $\eta^2 = .032$ $\eta^2 = .037$ 87 (35.5%) 2.9 (1.5) 4.6 (2.9) 1.6 (1.2) 55 (38.2%) 2.9 (1.5) 5.3 (3.3) 1.9 (1.3) 76 (26.3%) 3.5 (1.3) 6.1 (3.2) 2.2 (1.2)	AwarenessPracticalHAVHBC $0-5$ $0-15$ $0-5$ $0-5$ M (SD) M (SD) M (SD) M (SD) 289 4.0 (1.3) 8.5 (2.4) 2.8 (1.1) 3.2 (1.1) $F=3.9$ $F=7.9$ $F=7.8$ $F=2.5$ $p=.002$ $p < .001$ $p < .001$ $p=.03$ $\eta^2 = .010$ $\eta^2 = .020$ $\eta^2 = .019$ $\eta^2 = .006$ 2 (0.6%) 06 (10.4%) 3.8 (1.4) 7.8 (2.3) 2.5 (1.1) 3.0 (1.1) 71 (28.7%) 4.1 (1.2) 8.3 (2.2) 2.8 (1.1) 3.1 (1.0) 56 (22.9%) 4.0 (1.3) 8.7 (2.3) 2.9 (1.0) 3.2 (1.1) 78 (34.1%) 4.0 (1.3) 8.6 (2.5) 2.9 (1.1) 3.2 (1.1) 56 (33.3%) 4.1 (1.2) 9.2 (3.0) 3.3 (1.1) 3.2 (1.1) 56 (33.3%) 4.1 (1.2) 9.2 (3.0) 3.3 (1.1) 3.2 (1.1) 57 (3.5.5%) 2.9 (1.5) 5.2 (3.2) 1.9 (1.3) 2.1 (1.4) $F=12.2$ $F=10.8$ $F=12.8$ $F=4.6$ $p < .001$ $p < .001$ $p < .001$ $p = .01$ $\eta^2 = .035$ η^2 0.32 η^2 0.37 37 (35.5%) 2.9 (1.5) 5.3 (3.3) 1.9 (1.3) 2.1 (1.5) 56 (26.3%) 3.5 (1.3) 6.1 (3.2) 2.2 (1.2) 2.4 (1.4)	AwarenessPracticalHAVHBCHCV $0-5$ M (SD) $0-15$ M (SD) $0-5$ M (SD) $0-5$ M (SD) $0-5$ M (SD) $0-5$ M (SD) 289 $4.0 (1.3)$ $F=3.9$ $p=.002$ $q^2=.010$ $8.5 (2.4)$ $P<.001$ $q^2=.010$ $2.8 (1.1)$ $P<.001$ $p<.001$ $q^2=.019$ $3.2 (1.1)$ $P=.03$ $p=.001$ $q^2=.006$ $q^2=.011$ $2 (0.6\%)$ $2 (0.6\%)$ $2 (0.6\%)$ $2 (0.6\%)$ $2 (0.6\%)$ $3.8 (1.4)$ $7.8 (2.3)$ $2.5 (1.1)$ $2.5 (1.1)$ $q^2=.006$ $3.0 (1.1)$ $q^2=.0062.3 (1.2)q^2=.0112 (0.6\%)2 (0.6\%)2 (0.6\%)2 (0.6\%)3.8 (1.4)7.8 (2.3)2.5 (1.1)2.5 (1.1)3.0 (1.1)2.3 (1.2)2.4 (1.2)2 (0.6\%)2 (0.6\%)3.8 (1.4)7.8 (2.3)2.2 (2.3)2.5 (1.1)2.5 (1.1)3.0 (1.1)2.3 (1.1)2.3 (1.2)2.4 (1.2)2 (0.6\%)3.8 (1.4)7.8 (2.3)2.9 (1.3)2.5 (1.1)3.0 (1.1)3.0 (1.1)2.3 (1.2)2 (1.6\%)3.8 (1.4)7.8 (2.3)2.9 (1.3)2.5 (1.1)3.2 (1.1)2.3 (1.2)2.4 (1.4)3.8 (1.4)7.8 (2.3)2.9 (1.5)2.5 (1.1)3.3 (1.1)3.2 (1.1)2.1 (1.4)3.7 (35.5\%)2.9 (1.5)4.6 (2.9)1.6 (1.2)2.0 (1.4)1.0 (1.2)2.0 (1.4)3.7 (35.5\%)2.9 (1.5)4.6 (2.9)1.6 (1.2)2.0 (1.4)2.0 (1.4)3.7 ($	AwarenessPracticalHAVHBCHCVIransmission and consequences $0-5$ $0-15$ $0-5$ $0-5$ $0-5$ $0-9$ M (SD) M (SD) M (SD) M (SD) M (SD) M (SD) 289 4.0 (1.3) 8.5 (2.4) 2.8 (1.1) 3.2 (1.1) 2.5 (1.2) 4.8 (1.6) $F=3.9$ $F=7.9$ $F=7.8$ $F=2.5$ $F=4.3$ $F=7.9$ $p=.002$ $p<.001$ $p<.001$ $p=.03$ $p=.001$ $p<.001$ $\eta^2 = .010$ $\eta^2 = .020$ $\eta^2 = .019$ $\eta^2 = .006$ $\eta^2 = .011$ $\eta^2 = .020$ 2 (0.6%) 0.01 $p<.001$ $p=.03$ $p=.001$ $p<.001$ 2 (0.6%) 0.01 $p<.019$ $\eta^2 = .019$ $\eta^2 = .010$ $\eta^2 = .020$ 2 (0.6%) 0.01 $p<.02$ 2.5 (1.1) 3.0 (1.1) 2.3 (1.2) 4.3 (1.6) 71 (28.7%) 4.1 (1.2) 8.3 (2.2) 2.8 (1.1) 3.1 (1.0) 2.4 (1.2) 4.6 (1.5) 66 (22.9%) 4.0 (1.3) 8.7 (2.3) 2.9 (1.0) 3.2 (1.1) 2.5 (1.2) 4.9 (1.6) 53 (3.3%) 4.1 (1.2) 9.2 (3.0) 3.3 (1.1) 3.2 (1.3) 2.7 (1.4) 5.3 (1.9) 58 3.1 (1.5) 5.2 (3.2) 1.9 (1.3) 2.1 (1.4) 1.2 (1.3) 2.9 (2.0) $F=12.2$ $F=10.8$ $F=12.8$ $F=4.6$ $F=5.1$ $F=10.6$ $p<.001$ $p<.001$ $p<.001$ $p=.01$ $p=.006$ $p<.001$ $q^2=.032$ $\eta^2=.0$				

 Table 1
 Public awareness and practical knowledge in both countries.

^a Not reported because of low cell count.

regarding sexual intercourse as a mode of transmission in comparison with food can be explained by the relative importance of this mode of transmission in the local context of Germany and The Netherlands. Although there were methodological differences between the two surveys (i.e., recruitment, answering scales), the results were comparable for Germany and The Netherlands (e.g., these are low-endemic and culturally similar countries).

There were large and significant differences regarding the level of education in both surveys. This result is consistent with the knowledge gap theory: people with a higher level of education tend to have higher levels of awareness and practical knowledge (Table 1). This outcome is in agreement with the theory's assumption that the increase of information in society is not evenly acquired by each of its members.

Conclusions

Although people in low-endemic countries are aware of the similarities and differences between HAV, HBV, and HCV, there is a serious lack of practical knowledge. Future public health initiatives should (1) focus on knowledge as a first step to empower people to carry out pertinent behaviors and (2) specifically target those with a lower level of education.

Conflict of interest

The authors have no conflict of interest to declare.

Author contributions

RC designed the study and analyzed the data. AG contributed to the collection and interpretation

Funding

This study was supported by the Innovational Research Incentives Scheme Veni from NWO-MaGW (Netherlands Organisation for Scientific Research — Division for the Social Sciences), awarded to the first author. There has been no involvement by the funding body in the study design, writing of the manuscript or the decision to submit it for publication.

Acknowledgments

The authors thank Romy Lauer and Bilbo Schickenberg for their help in translating items into German and Kathelijne Bessems and Bilbo Schickenberg for their critical thoughts on the questionnaire.

References

- [1] Van der Veen YJJ, Voeten HACM, De Zwart O, Richardus JH. Awareness, knowledge and self-reported test rates regarding Hepatitis B in Turkish-Dutch: a survey. BMC Public Health 2010;10:512.
- [2] Schenkel K, Radun D, Bremer V, Bocter N, Hamouda O. Viral Hepatitis in Germany: poor vaccination coverage and little knowledge about transmission in target groups. BMC Public Health 2008;8:132.
- [3] Leung CM, Wong WH, Chan KH, Lai LSW, Luk YW, Lai JY, et al. Public awareness of Hepatitis B infection: a population-based telephone survey in Hong Kong. Hong Kong Medical Journal 2010;16:463–9.
- [4] Smerecnik CMR, Mesters I, De Vries NK, De Vries H. Educating the general public about multifactorial genetic disease: applying a theory-based framework to understand current public knowledge. Genetics in Medicine 2008;10:251–8.
- [5] Tichenor PJ, Donohue GA, Olien CN. Mass media flow and differential growth in knowledge. Public Opinion Quarterly 1970:159-70.

Available online at www.sciencedirect.com

SciVerse ScienceDirect